AGENCY COMPLAINT

POLICY

Sherman College of Chiropractic is accredited by the Southern Association of Colleges and Schools Commission on Colleges to the award Doctor of Chiropractic degree. Contact the Commission on Colleges at 1866 Southern Lane, Decatur, Georgia 30033-4097 or call 404-679-4500 for questions about the accreditation of Sherman College of Chiropractic. Policies regarding complaints may be obtained from the Commission on Colleges.

The Council on Chiropractic Education (CCE) is the agency to which compliance of the program with the *Standards for Doctor of Chiropractic Degree Programs and Requirements for Accreditation* should be addressed. Contact the Council on Chiropractic Education at 9393 N. 90th Street, Suite 102-660 Scottsdale, AZ 85258-5073 or call 480-443-8877. Policies regarding complaints may be obtained from the CCE Executive Office.

Sherman College of Chiropractic maintains accreditation for its commitment to vertebral subluxation through the International Agency on Chiropractic Evaluation (IACE). Contact the International Agency on Chiropractic Evaluation at 1835 Ebenezer Road, Rock Hill, SC 29732 or call 803-366-8100. Policies regarding complaints may be obtained from the IACE Executive Office.

Sherman College acknowledges complaints regarding the college's possible noncompliance with the *Standards for Doctor of Chiropractic Programs and Requirements for Accreditation* (CCE) and/or the *Principles of Accreditation* (SACSCOC). The accreditation standards and criteria include broad categories of Institutional Purpose, Institutional Effectiveness, the Educational Program, Educational Support Services, Clinical Competencies, and Administrative Processes.

Students, faculty, staff, alumni or other interested parties who wish to submit a formal complaint regarding CCE Standards and/or SACSCOC Criteria compliance directly to the college administration must do so in writing to the president. The president will review the complaint and respond in writing to the complainant within sixty (60) days. The president will investigate the complaint thoroughly, exploring all available avenues, and guide the process through the appropriate procedures in those cases where other college officials must address the complaint. In those instances, the president will supervise the process in order to bring it to responsible conclusion.

Also see:

Policy 8015 – Grievance (Complaint)